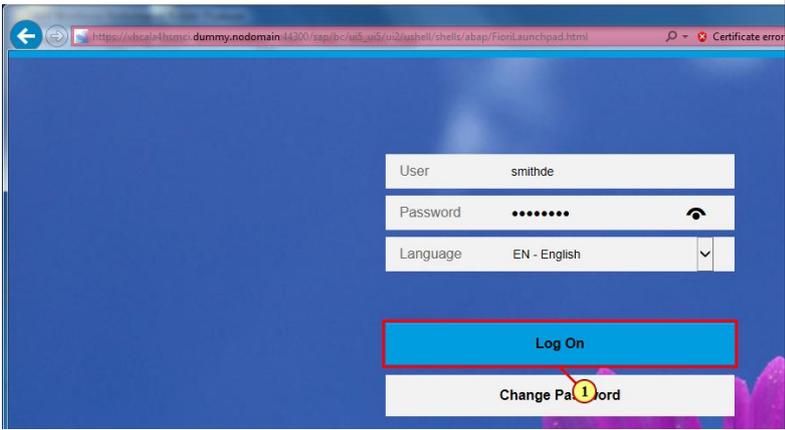
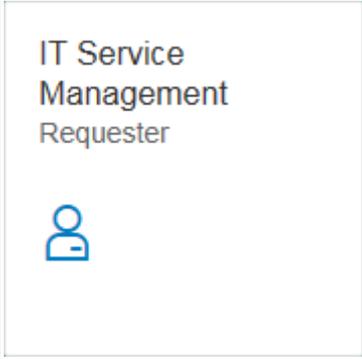
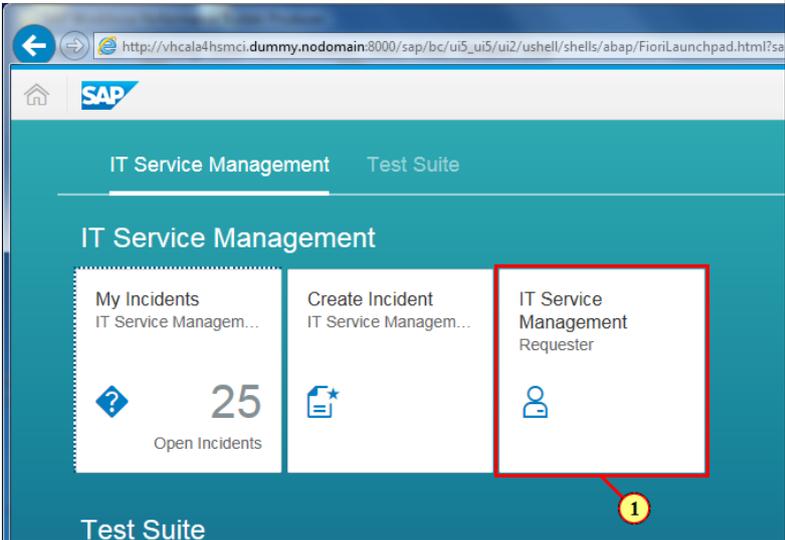
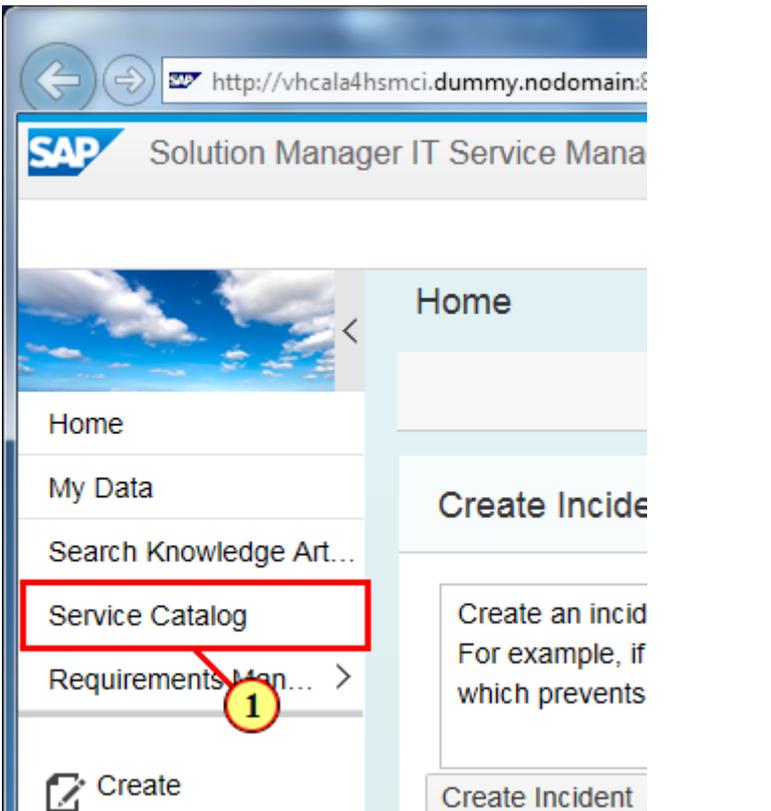
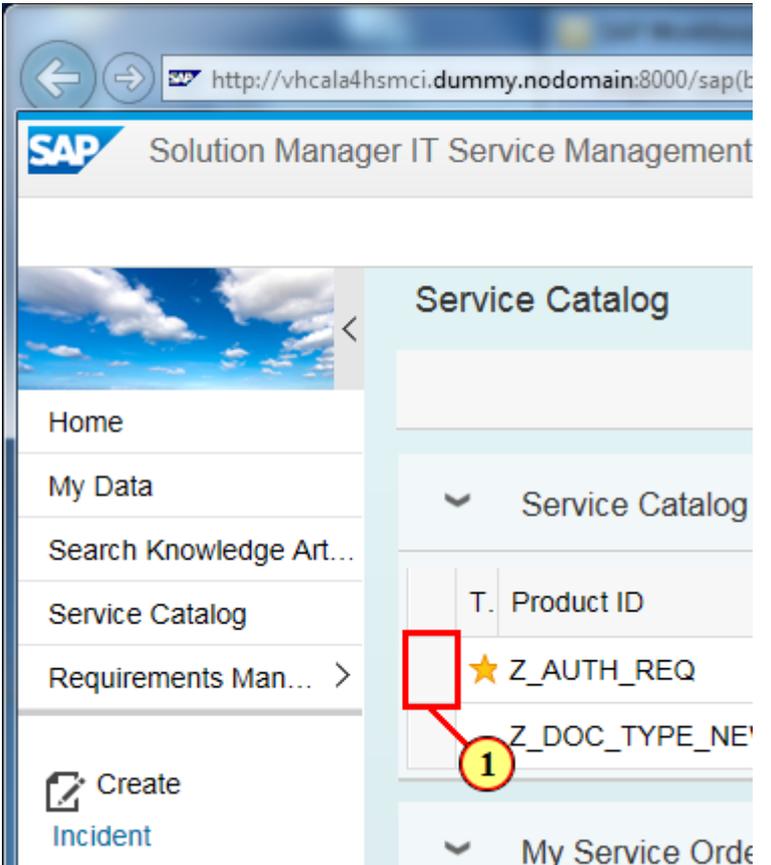
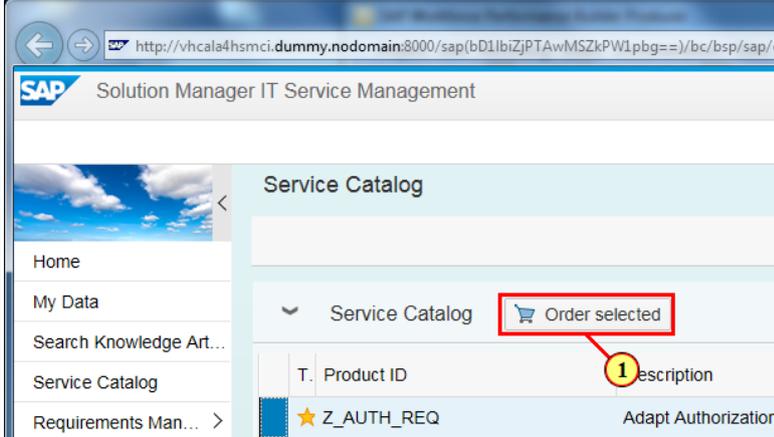
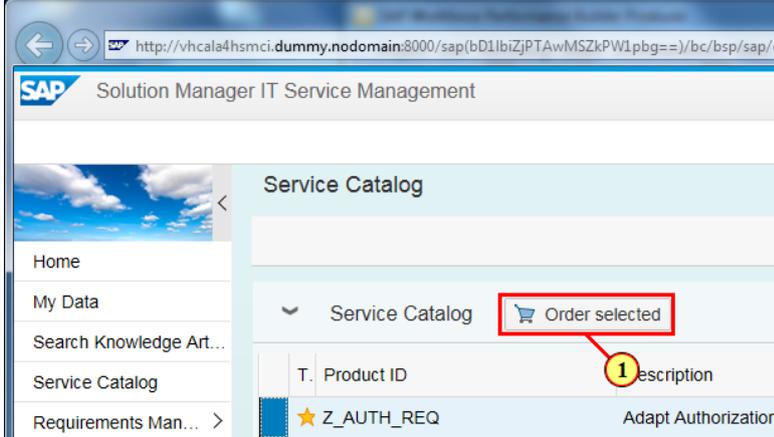
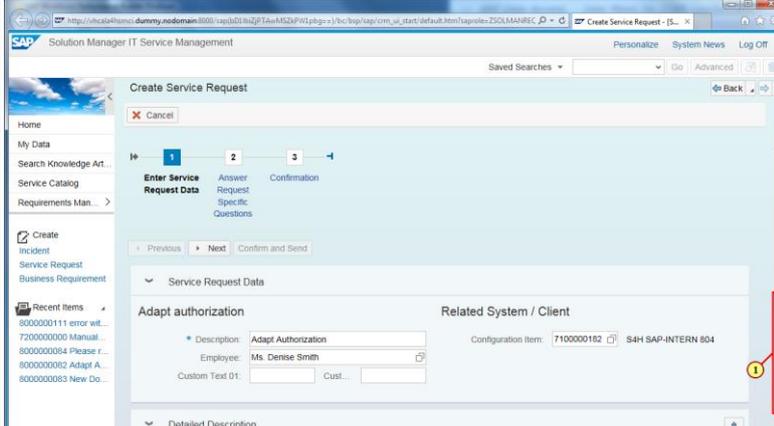
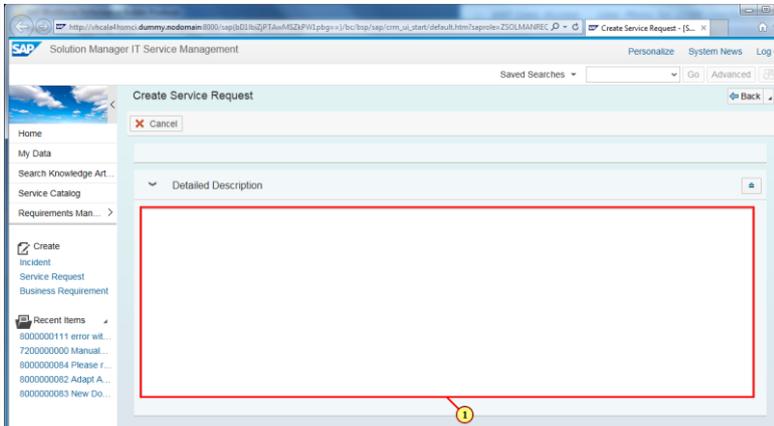
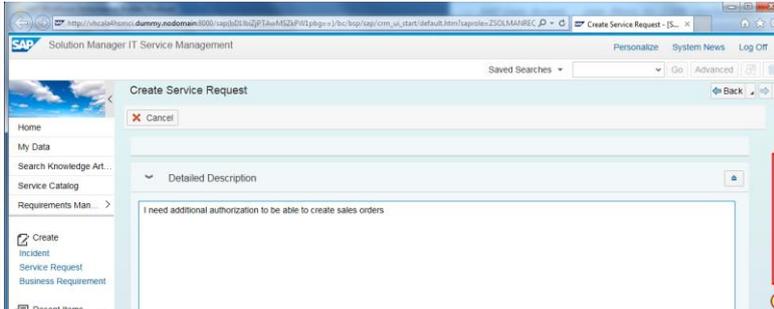
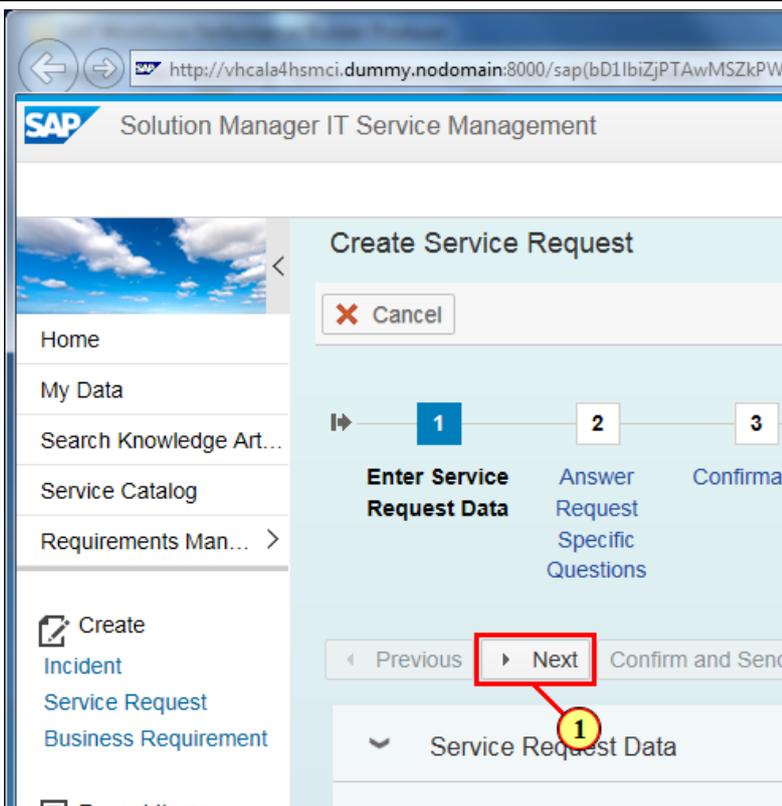


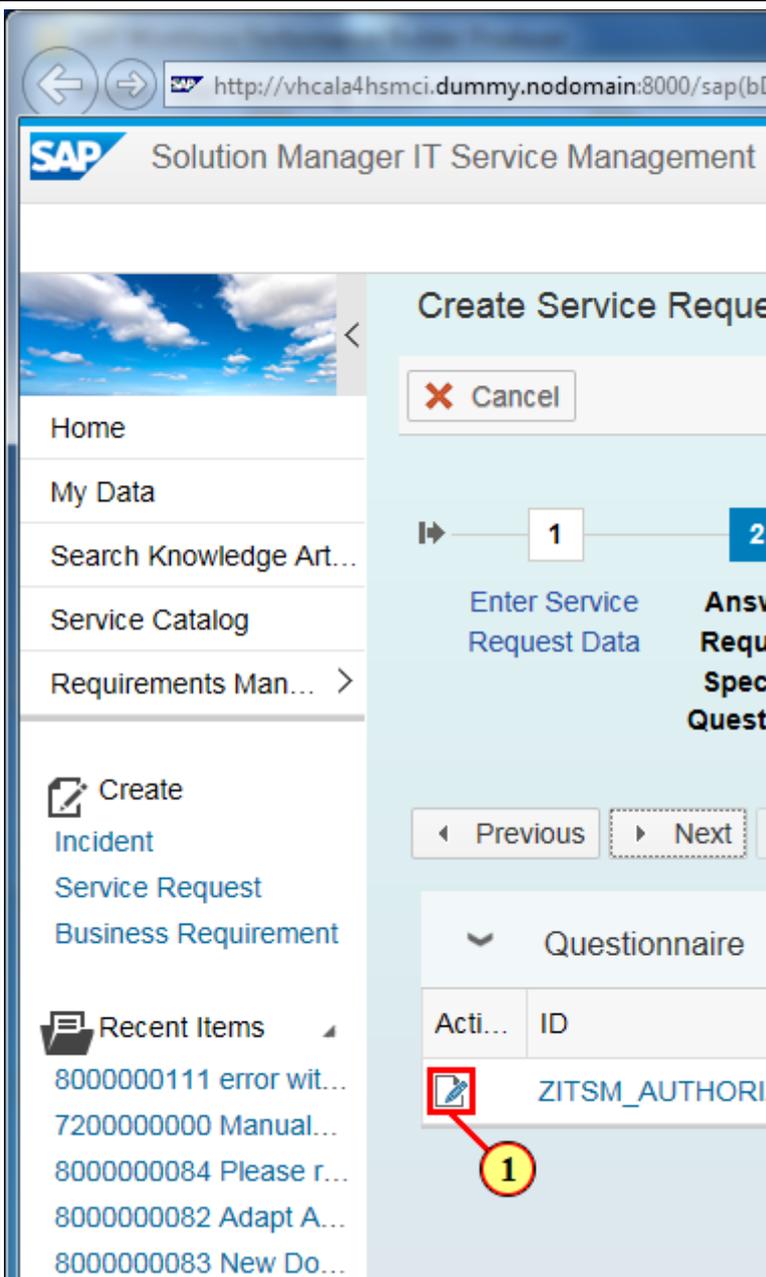
Explanation	Screenshot
<p>(1) Click</p> 	
<p>(1) Click IT Service Management Requester Neutral</p> 	

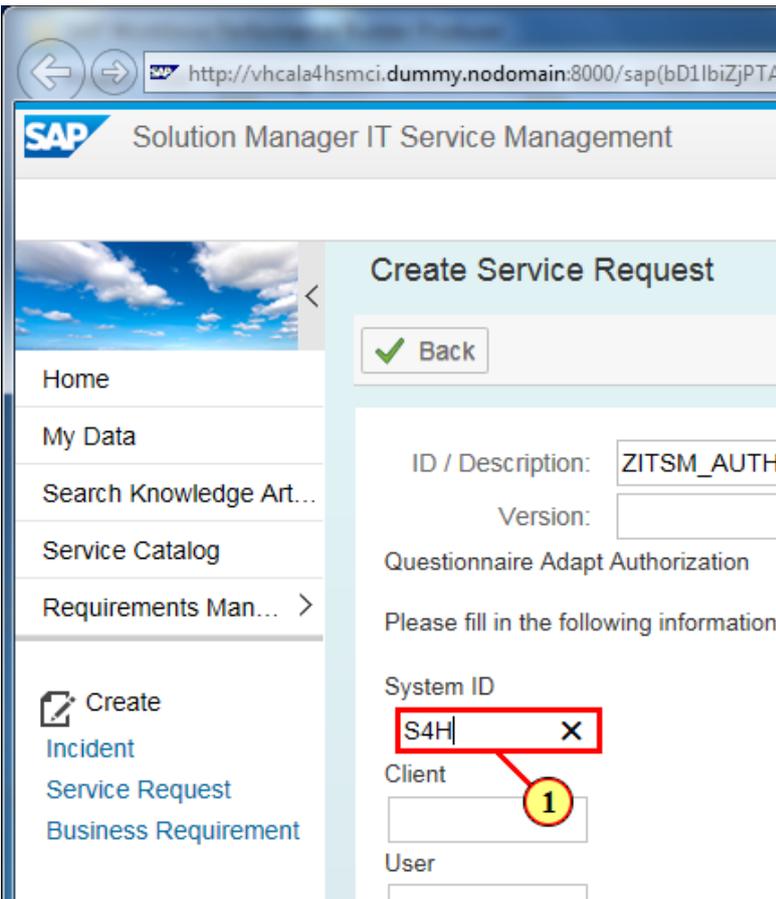
Explanation	Screenshot
<p>(1) Click <b>Service Catalog</b></p> <p>Service Catalog</p>	 <p>The screenshot shows the SAP Solution Manager IT Service Management interface. The top navigation bar includes 'Home', 'My Data', 'Search Knowledge Art...', 'Service Catalog', and 'Requirements Man...'. The 'Service Catalog' item is highlighted with a red rectangular box, and a yellow circle with the number '1' is placed over it, with a red arrow pointing to the box.</p>
<p>(1) Click <input type="checkbox"/></p>	 <p>The screenshot shows the 'Service Catalog' page. The left navigation bar is the same as in the previous screenshot. The main content area shows a list of services. The 'Z_AUTH_REQ' service is highlighted with a red rectangular box, and a yellow circle with the number '1' is placed over it, with a red arrow pointing to the box.</p>

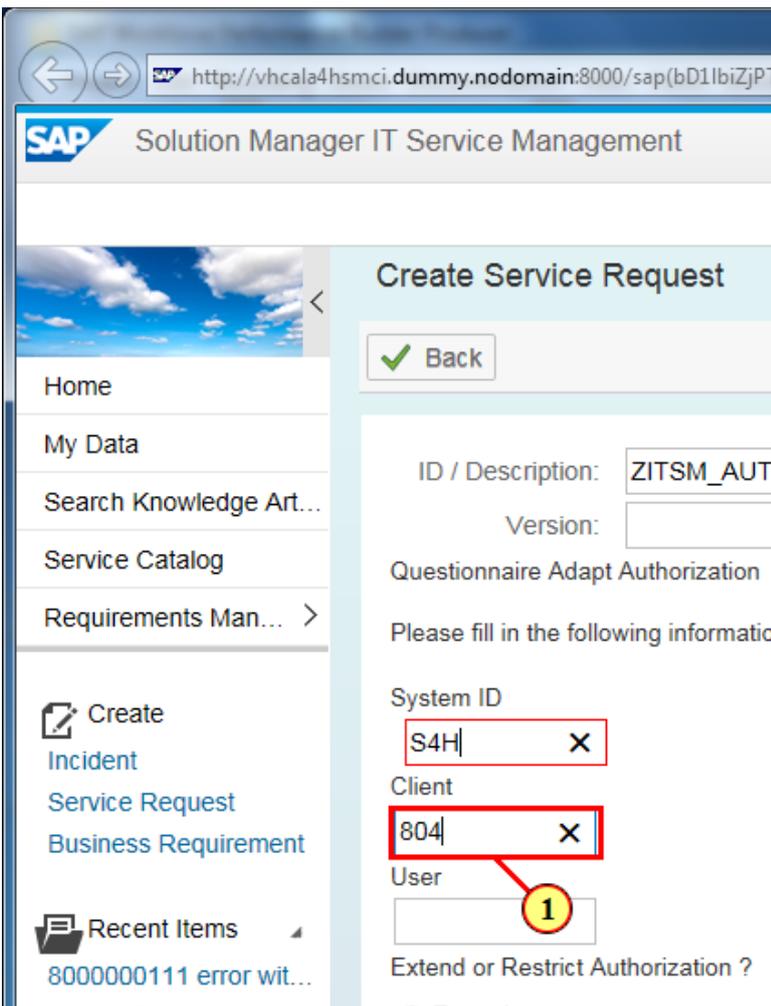
**SERVICE REQUEST**

Explanation	Screenshot
<p>(1) Click <b>Order</b> selected</p> 	
<p>(1) Clicking in the <b>scroll area</b> displays the desired area.</p>	
<p>(1) The <b>field</b> is filled out.</p>	
<p>(1) Clicking in the <b>scroll area</b> displays the desired screen area.</p>	

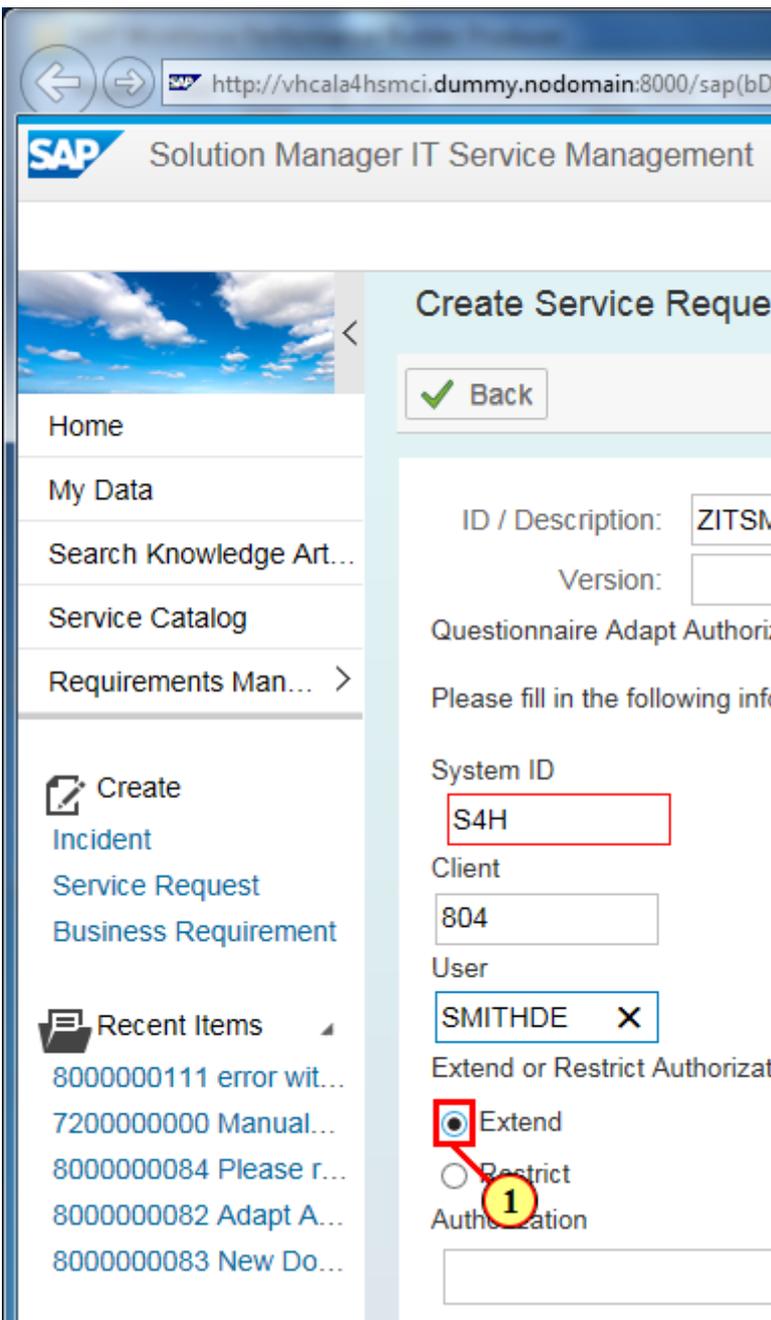
Explanation	Screenshot
<p>(1) Click <b>Next</b> </p>	

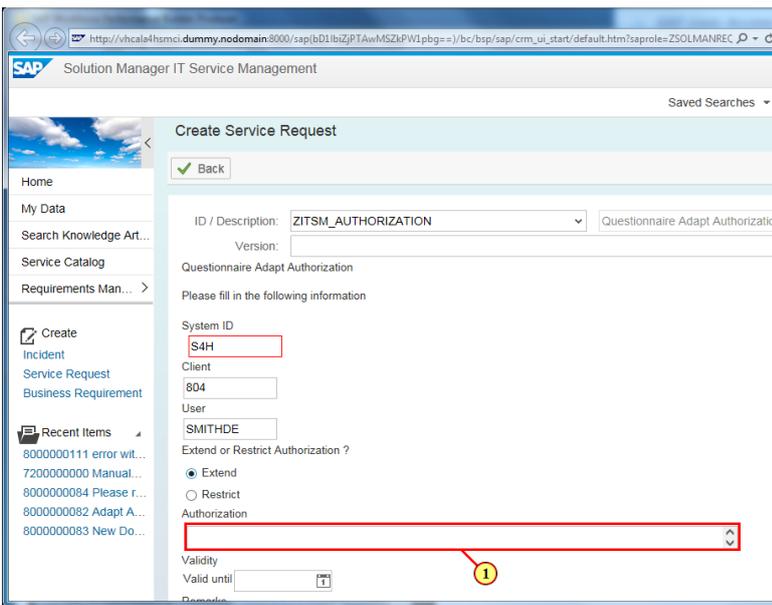
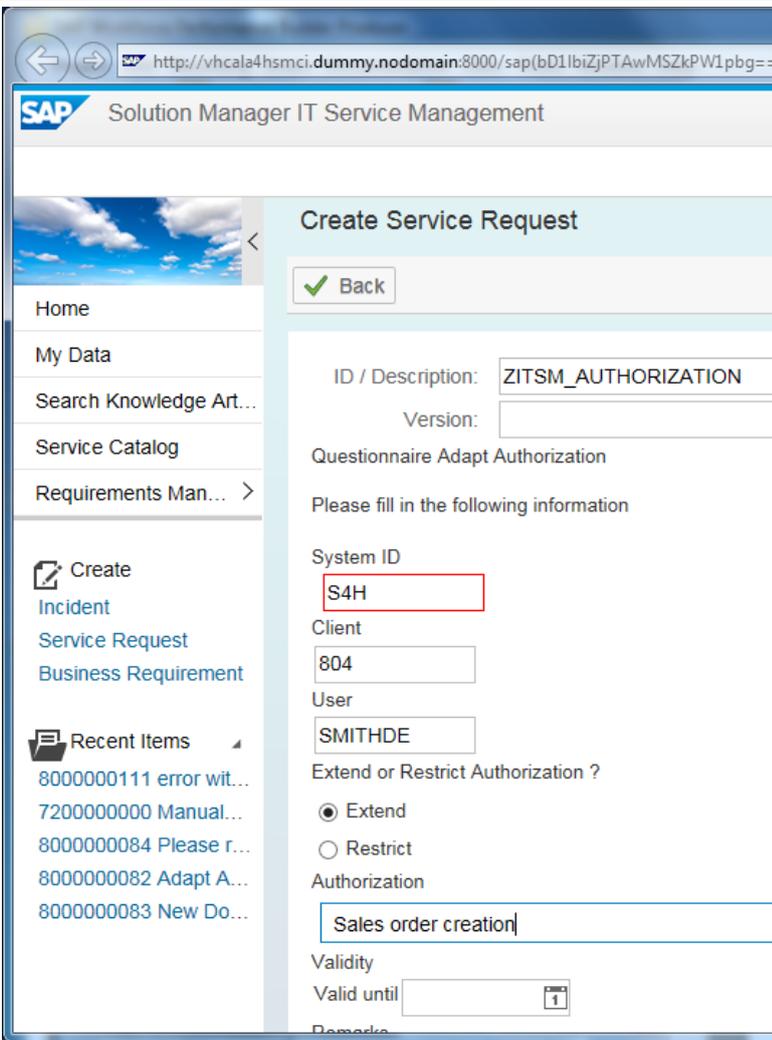
Explanation	Screenshot
<p>(1) Click <b>Edit</b> .</p>	 <p>The screenshot displays the SAP Solution Manager IT Service Management interface. On the left, a navigation menu includes 'Home', 'My Data', 'Search Knowledge Art...', 'Service Catalog', and 'Requirements Man...'. Below this is a 'Create' section with options for 'Incident', 'Service Request', and 'Business Requirement'. A 'Recent Items' list shows several entries with IDs and titles. The main content area is titled 'Create Service Request' and features a process flow diagram with two steps, '1' and '2'. Step 1 is labeled 'Enter Service Request Data' and step 2 is 'Answer Request Specific Questions'. Below the flow are 'Previous' and 'Next' navigation buttons. A 'Questionnaire' section is visible, containing a table with columns 'Acti...' and 'ID'. The table lists an entry 'ZITSM_AUTHORIZ' with an 'Edit' icon next to it, which is highlighted with a red square and a yellow circle containing the number '1'.</p>

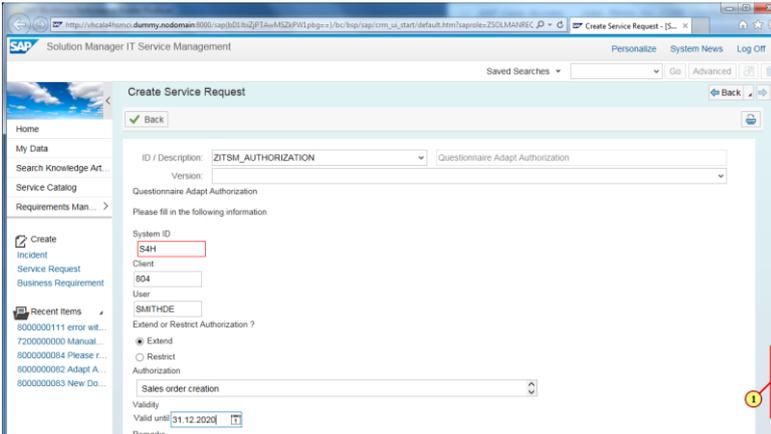
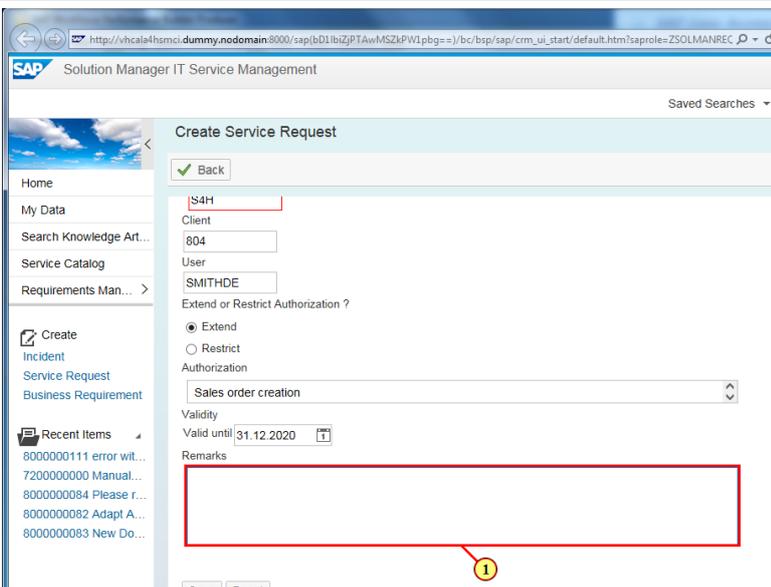
Explanation	Screenshot
<p>(1) The <b>System ID</b> field is filled out.</p>	 <p>The screenshot shows the SAP Solution Manager IT Service Management interface. The main heading is "Create Service Request". A "Back" button is visible. The form contains the following fields: "ID / Description:" with the value "ZITSM_AUTH...", "Version:" (empty), "Questionnaire Adapt Authorization", and a prompt "Please fill in the following information". The "System ID" field is filled with "S4H" and is highlighted with a red box. A yellow circle with the number "1" points to this field. Below it are "Client" and "User" fields, both currently empty.</p>

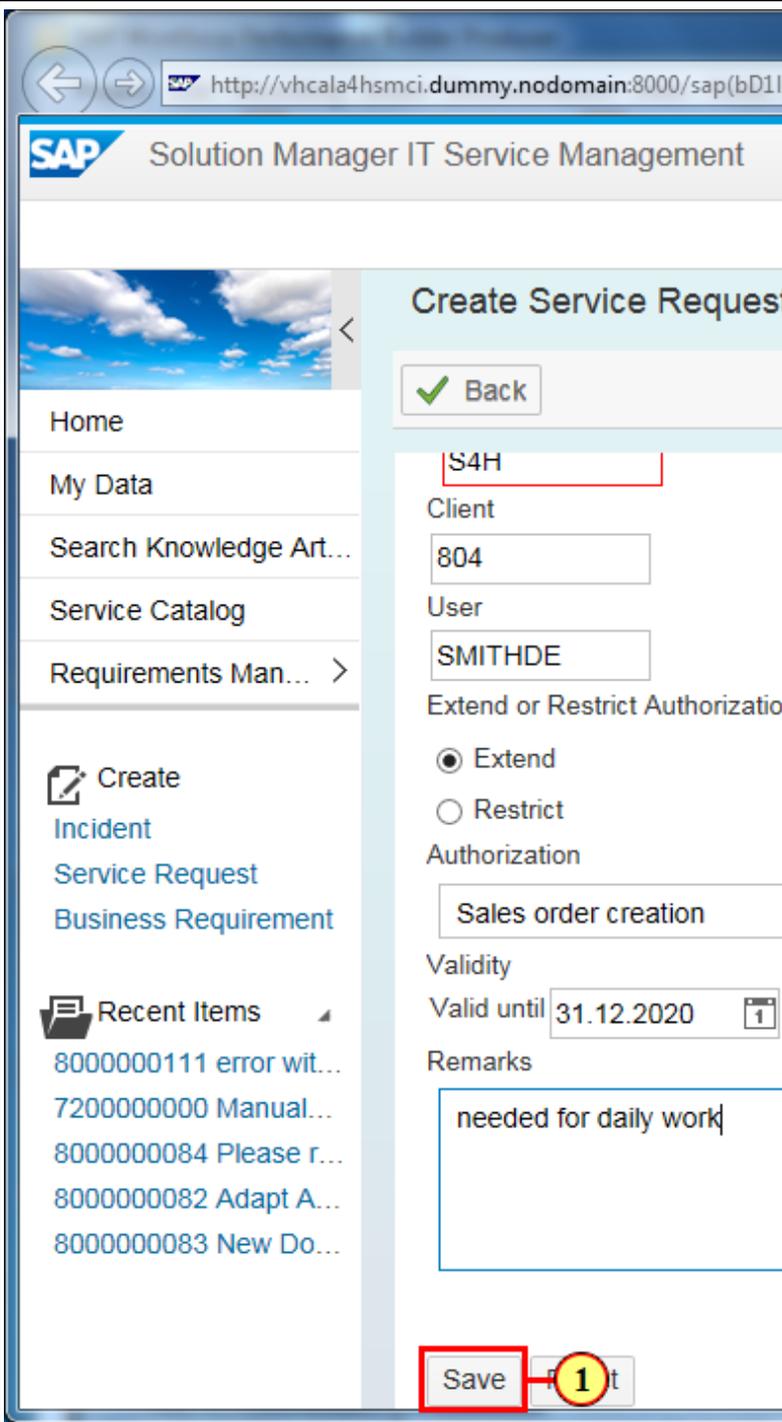
Explanation	Screenshot
<p>(1) The <b>Client</b> field is filled out.</p>	 <p>The screenshot shows the SAP Solution Manager IT Service Management interface. The main heading is "Create Service Request". On the left, there is a navigation menu with options like "Home", "My Data", "Search Knowledge Art...", "Service Catalog", and "Requirements Man...". Below the menu, there are options to "Create Incident", "Service Request", and "Business Requirement". The main form area contains fields for "ID / Description" (ZITSM_AUTH), "Version", "Questionnaire Adapt Authorization", and "System ID" (S4H). The "Client" field is highlighted with a red box and contains the value "804". A red circle with the number "1" points to the "Client" field. The "User" field is empty.</p>

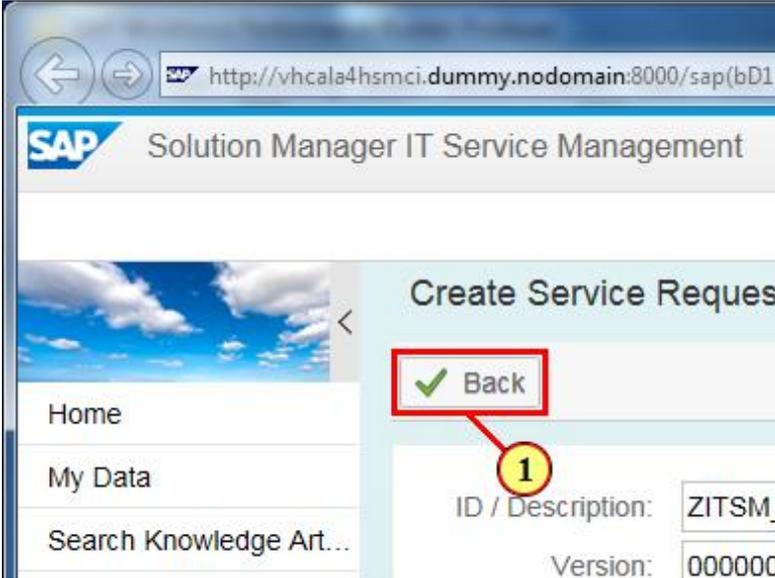
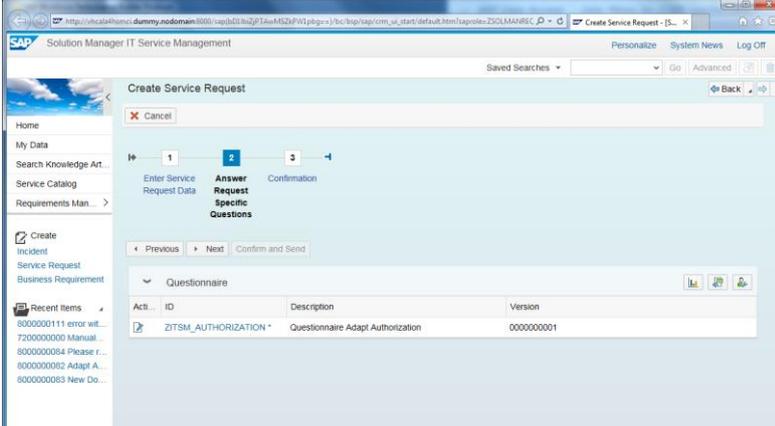
Explanation	Screenshot
<p>(1) The <b>User</b> field is filled out.</p>	<p>The screenshot shows the 'Create Service Request' interface in SAP Solution Manager. The left sidebar contains navigation options like 'Home', 'My Data', and 'Create Incident', 'Service Request', and 'Business Requirement'. The main form area includes fields for 'ID / Description' (ZITSM_AUTH), 'Version', 'System ID' (S4H), 'Client' (804), and 'User' (SMITHDE). The 'User' field is highlighted with a red box and a yellow circle containing the number 1. Below the 'User' field, there are radio buttons for 'Extend or Restrict Authorization?' with 'Extend' selected.</p>

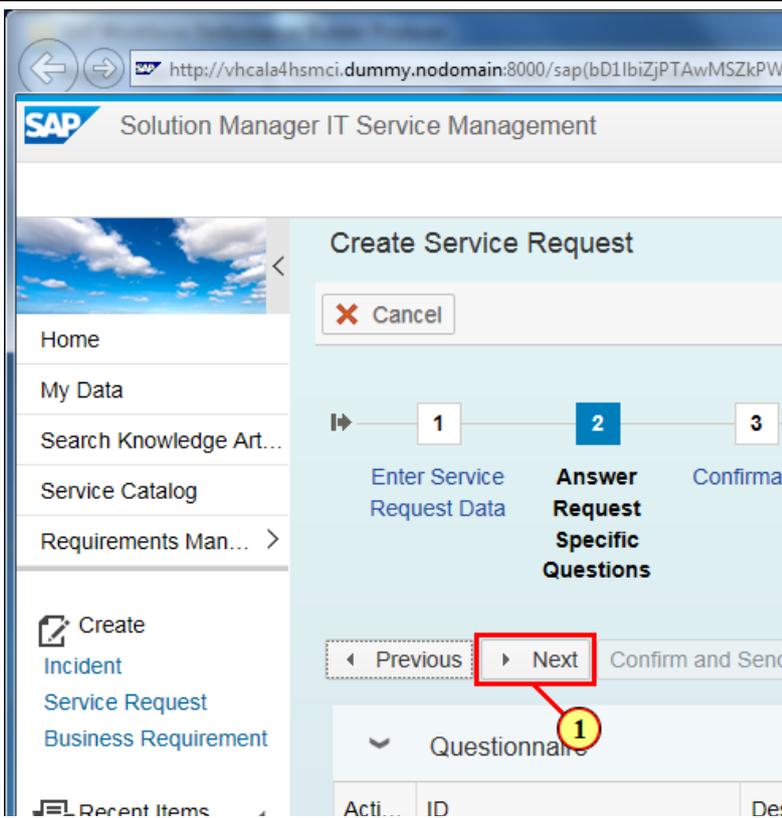
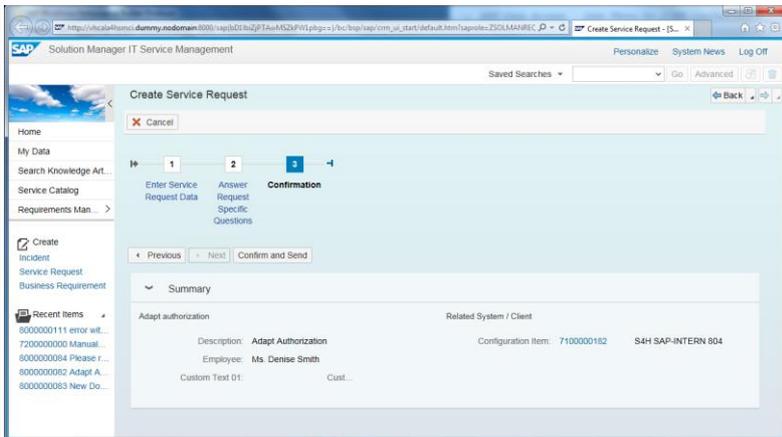
Explanation	Screenshot
<p>(1) <b>Extend</b> is now selected.</p>	 <p>The screenshot shows the SAP Solution Manager IT Service Management interface. The browser address bar displays 'http://vhcala4hsmci.dummy.nodomain:8000/sap(bD...'. The page title is 'Solution Manager IT Service Management'. A left-hand navigation menu includes 'Home', 'My Data', 'Search Knowledge Art...', 'Service Catalog', and 'Requirements Man...'. Below this is a 'Create' section with options for 'Incident', 'Service Request', and 'Business Requirement'. A 'Recent Items' list shows several entries. The main content area is titled 'Create Service Request' and includes a 'Back' button. Fields for 'ID / Description' (ZITSM), 'Version', 'Client' (804), and 'User' (SMITHDE) are visible. The 'Extend or Restrict Authorization' section has two radio buttons: 'Extend' (selected, highlighted with a red box and a yellow circle with '1') and 'Restrict'. A text input field is located below the radio buttons.</p>

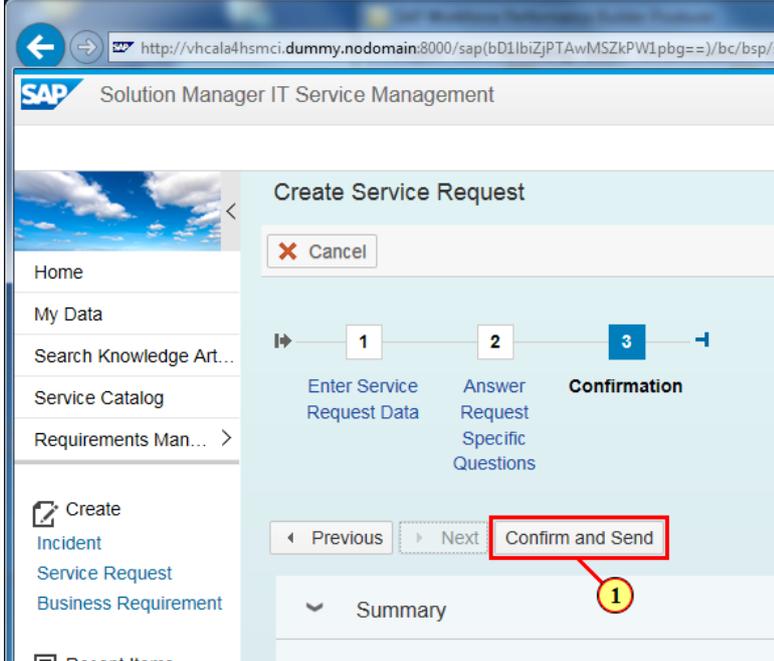
Explanation	Screenshot
<p>(1) The <b>8000000083 New Document Type</b> field is filled out.</p>	
	

Explanation	Screenshot
<p>(1) Clicking in the <b>scroll area</b> displays the desired area.</p>	
<p>(1) The <b>Remarks</b> field is filled out.</p>	

Explanation	Screenshot
<p>(1) Click <b>Save</b> </p>	 <p>The screenshot shows the SAP Solution Manager IT Service Management interface. The main content area is titled "Create Service Request". On the left, there is a navigation menu with options like "Home", "My Data", "Search Knowledge Art...", "Service Catalog", and "Requirements Man...". Below the menu, there are sections for "Create" (Incident, Service Request, Business Requirement) and "Recent Items" (listing various error and manual items). The main form area contains the following fields and options:</p> <ul style="list-style-type: none"><li><b>Client:</b> S4H</li><li><b>User:</b> SMITHDE</li><li><b>Extend or Restrict Authorization:</b> <input checked="" type="radio"/> Extend, <input type="radio"/> Restrict</li><li><b>Authorization:</b> Sales order creation</li><li><b>Validity:</b> Valid until 31.12.2020</li><li><b>Remarks:</b> needed for daily work</li></ul> <p>At the bottom right of the form, there is a "Save" button highlighted with a red box and a yellow circle containing the number 1. A "Back" button is also visible at the top right of the form area.</p>

Explanation	Screenshot								
<p>(1) Click <b>Back</b> </p>									
	 <table border="1" data-bbox="694 1131 1332 1220"> <thead> <tr> <th>Act...</th> <th>ID</th> <th>Description</th> <th>Version</th> </tr> </thead> <tbody> <tr> <td></td> <td>ZITSM_AUTHORIZATION</td> <td>Questionnaire Adapt Authorization</td> <td>0000000001</td> </tr> </tbody> </table>	Act...	ID	Description	Version		ZITSM_AUTHORIZATION	Questionnaire Adapt Authorization	0000000001
Act...	ID	Description	Version						
	ZITSM_AUTHORIZATION	Questionnaire Adapt Authorization	0000000001						

Explanation	Screenshot
<p>(1) Click <b>Next</b> </p>	
	

Explanation	Screenshot
<p>(1) Click <b>Confirm and Send</b></p> 	
<p>(1) Click <b>Log Off</b></p> 	